

RETURN SLIP



First name: _____

Order number: _____

Surname: _____

Telephone number: _____

To return an item, please follow the return instructions below. If you want a different size or different item, please note the new size or new item you want in the exchange/refund column.

Article	Size	Reason	Exchange/Refund

Reason for return:

- 1. Too small
- 2. Too big
- 3. I don't like it
- 4. Other:
- 5. Delivered too late
- 6. Doesn't match the description
- 7. Wrong article
- 8. Faulty*

*If the item is faulty, where is the fault? (Indicate precisely the location of the fault)

Return instructions:

For DPD orders:

1. Print out this return slip, fill it out, and include it, along with the item(s) you want to return, inside the shipping box. 2. Have your parcel number ready and go to destinataires.dpd.fr to download the return label provided by DPD. 3. Stick the return label on the parcel, over the delivery label. 4. Drop off your parcel at one of the pick-up points. Keep the proof of your return stamped by the pick-up point.

For Colissimo orders:

1. Print out this return slip, fill it out, and include it, along with the item(s) you want to return, inside the shipping box. 2. For tailor-made items (Tailleur range) use the return label provided in your parcel. Stick this return label to your parcel and drop it off at the post office nearest to you. For items in the Original and Artisan ranges, return your parcel to Atelier Tufferly, ZA Saint Julien du Gourg, 48400 Florac, France.

Comments: